

CONTACT DETAILS FOR ISSUES CONCERNING THE HMRC INLAND BORDER FACILITY AT NORTH WEALD

Issue	Refer to	Contact details
Traffic congestion on Junction 7 / Hastingwood roundabout and approaching roads. Broken or damaged road signage	Essex Highways	https://www.essexhighways.org/transport-and-roads.aspx 0345 603 7631 Twitter: @essexhighways
Issues or complaints to do with M11 and / or slip roads from Junction 7	Highways England	https://www.gov.uk/government/organisations/highways-england/services-information email: info@highwaysengland.co.uk 0300 123 5000
Anti social parking of HGV's around the area of the North Weald airfield – Merlin Way / Canes Lane/ Rayley Lane/ Vicarage Lane West/ Church Lane	North East Parking Partnership	https://www.parkingpartnership.org/parking@colchester.gov.uk Telephone Enquiries: 01206 282316 Due to COVID hours are reduced Mon – Fri 10-4
Noise and / or light pollution	HMRC – Site Management or complaints protocol	TBC (even if reported to EFDC we will be referring responsibility to HMRC)
Obstruction of the highways by a vehicle – in a dangerous position to traffic and pedestrians	Essex Police	101 - not 999 unless there is danger to life
Breaches of Planning Controls (breaches of site operating conditions as contained in the Special Development Order) NB – this is not for highways/congestion/operational issues or complaints	Epping Forest District Council	https://www.eppingforestdc.gov.uk/planning-and-building/report-a-planning-breach/